



RETLEC

CAPABILITY STATEMENT

2026

Commercial Electrical Contractors · Powering Australia's retail network

POWERING AUSTRALIA'S RETAIL NETWORK

National retail fit-out, electrical maintenance and 24/7 emergency response — delivered to the same standard on every site, in every state.

10+

YEARS IN BUSINESS

125+

STORES UNDER SERVICE

24/7

EMERGENCY RESPONSE

NATIONAL

SERVICE COVERAGE

WHO WE ARE

YOUR SINGLE POINT OF CONTACT FOR RETAIL ELECTRICAL

RETLEC is a Sydney-based commercial electrical contracting business specialising in national retail fit-out, planned maintenance and reactive service. We work hand-in-hand with shopfitters, brand owners and centre management to deliver compliant, on-time electrical packages across single sites and large multi-site portfolios.

From new store builds and refurbishments to ongoing service agreements and after-hours breakdowns, our licensed electricians provide dependable delivery both on-site and across nationally distributed retail networks — backed by clear communication, accountability and full compliance documentation. With over a decade in the industry and 125+ active stores under our service team's care, RETLEC has built a reputation for reliability, responsiveness and consistent delivery.

AT A GLANCE

Trading Name	RETLEC
ABN	12 606 901 624
Head Office	22/35 Sefton Road, Thornleigh NSW
Project Regions	NSW (metro & regional) · North Queensland
24/7 Service	National service contract availability
Airport Access	RED ASIC holders (airside & landside) · WSI inducted
Core Sectors	Retail, hospitality, apparel, kiosks, gyms, airports, servicing
Elec. Licence	320290C NSW / 86405 QLD / C 4616 NT

CAPABILITIES

CORE SERVICES

Fit-Out & Construction

- New store builds, refurbishments & relocations
- Tenant fit-outs for national retail rollouts
- Shopfront, signage & feature lighting & power
- Coordination with shopfitters & centre management

Maintenance & Service

- Planned preventative maintenance programs
- Reactive maintenance & service agreements
- 24/7 emergency breakdown & make-safe response
- Defect rectification across multi-site portfolios

Switchboards & Compliance

- Switchboard installation, upgrades & modifications
- RCD testing & periodic compliance
- Test & tag to AS/NZS 3760
- Thermographic switchboard inspections

Lighting & Controls

- General, architectural & display lighting
- LED upgrades & energy-efficiency retrofits
- Exit & emergency lighting install / testing (AS 2293)
- Lighting control & smart switching

Power, Data & Specialist

- Power distribution, sub-mains & GPO circuits
- Tenancy & private metering coordination
- Data & communications cabling
- 3-phase power for machinery & equipment

Bespoke Scopes

- Multi-site rollouts tailored to brand standards
- One-off works to program & budget
- High-end audio install & programming
- Talk to us about design & pricing packages

THE THREE R'S



RESPECT

At RETLEC, respect underpins every professional relationship we build. We take the time to understand our clients' operational needs, timeframes and standards. We approach every project with clear communication, accountability and professionalism.

The trust and respect we earn from our clients and industry partners is reflected in our long-standing relationships and our continued success in meeting and exceeding industry expectations.



RELATIONSHIPS

RETLEC understands that every fit-out and service engagement is unique, time-critical and business-sensitive. Our licensed electricians work closely with clients from design through to completion, ensuring alignment at every stage of the project lifecycle.

We value strong professional relationships and invest time, experience and consistency into building long-term partnerships — many clients rely on RETLEC for ongoing service and emergency maintenance across all of their sites.



RELIABLE

Reliability is non-negotiable to our team.

RETLEC provides and prides itself on dependable electrical services 24 hours a day, 7 days a week — giving our clients confidence that support is always available when and where it is needed.

Supporting 125+ active stores nationwide with 24/7 emergency response, RETLEC has established a reputation for reliability, responsiveness and consistent delivery across large multi-site portfolios.

COMMITTED TO LONG-TERM RELATIONSHIPS

Our Three R's don't just win projects — they build lasting partnerships. We're proud to be a continuing electrical contractor to many of Australia's leading retail shopfitters.

10+ YEAR PARTNERSHIPS

Trivision Shopfitting

South Coast Shop Fitters

GSM Projects

Premier Displays

LSC Fitouts

5+ YEAR PARTNERSHIPS

Southern Cross

Interior Seven

Hallmarc

Dixon & Swanson

PROJECT EXPERIENCE

A selection of RETLEC retail and commercial electrical projects delivered across Australia.

Yo-Chi Frozen Yoghurt

NSW · Hospitality Fit-Out · \$600k–\$700k

- 22 stores across a 3-year rollout
- Programmable lighting control — SAL Pixie
- 3-phase power, outlets & machinery
- Architectural lighting designs
- High-end audio system install & programming

Ghanda Clothing

Australia Wide · Apparel Retail Fit-Out · \$1.5M+ and growing

- Direct-to-client national partnership
- 50+ stores delivered since 2021
- National service contractor
- Defect-free since 2021
- Integrated via the Ghanda ClickUp platform

Lagardère AWPL Rollout

Sydney Domestic Airport, NSW · Airport Terminals · \$400k+

- 11-store package over 12 months
- Track lighting, linear LED & LED strips
- Pie & oven stands, fridges, floor boxes
- Completed comms & AV data network

JD Sport

Green Hills, Cairns & Tuggerah · Apparel Retail Fit-Out · \$200k+

- Power, lighting, audio & comms
- Detailed architectural LED lighting
- In-depth design & elevation review
- Repeat contractor on request of JD Sport

WHY RETLEC

OUR DIFFERENCE

- ✓

Nationwide, single-contact delivery. One accountable partner managing electrical across every site in your portfolio.
- ✓

ASIC RED-cleared electricians. Qualified for airside & landside works at airports Australia wide.
- ✓

Client platform integration. Trusted by Ghanda Clothing to integrate directly into their in-house maintenance and safety systems — with live service-job visibility through the ClickUp platform.
- ✓

Smart job software. ServiceM8 integrated for scheduling, safety, instant history & compliance records.
- ✓

Trusted shopfitter partner. Long-standing relationships across Australia's leading retail shopfitting network.
- ✓

Safety-compliant & fully insured. Independent OH&S auditing through iHSEQ, with complete safety documentation supplied on every job.
- ✓

Safety. Safe workplace systems, protocols and documentation — ensuring our staff go home to their families every day.

TRUSTED BY

REPEAT CLIENTS

Ghanda Clothing

Apparel — ClickUp integrated

Boost Juice

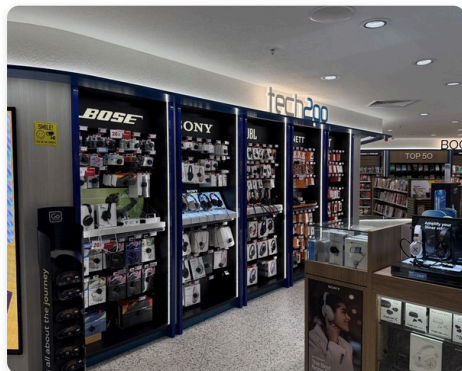
National F&B retail

Yo-Chi

Frozen yoghurt fit-outs, NSW

Lagardère AWPL

Travel & airport retail



ASSURANCE

COMPLIANCE & ACCREDITATION

Licensed, insured and fully compliant — currency, certificate numbers and expiry dates supplied with tender submissions.

- ✓ **Licensed Electrical Contractor** — 320290C NSW / 86405 QLD / C 4616 NT
- ✓ **Fully Insured** — Public & Products Liability · Workers Compensation
- ✓ **Airport RED ASIC** — cleared for airside & landside works
- ✓ **Standards Compliant** — AS/NZS 3000 Wiring Rules · AS 2293 · AS/NZS 3760
- ✓ **WHS Managed** — SWMS & JSAs every engagement; CCEW issued on completion; iHSEQ independent safety auditing
- ✓ **Industry Memberships** — NECA

FOOTPRINT

GEOGRAPHIC COVERAGE

NEW SOUTH WALES

Head office at Thornleigh — Sydney metro & regional NSW delivery base.

NORTH QLD

Established regional operations servicing far-north retail sites.

NATIONAL

Multi-site rollouts & 24/7 service coordinated Australia-wide.

TECHNOLOGY

SMART DELIVERY

RETLEC pairs trade expertise with purpose-built job-management technology. **ServiceM8** drives job scheduling, on-site safety documentation, photo capture and live job history — giving clients fast diagnosis, transparent reporting and dependable audit trails across multi-site portfolios.

MARKETS

SECTORS & SPECIALISATIONS

National Retail Brands

Apparel & Fashion

Food & Beverage

Quick-Service Restaurants

Airport — Airside & Landside

Shopping Centres

Retail Precincts

Gyms & Lifestyle

Commercial Tenancies



LET'S POWER YOUR NEXT PROJECT

Talk to RETLEC about fit-out, maintenance & 24/7 service agreements.

www.retlec.com.au

NEW SOUTH WALES

Office 22/35 Sefton Rd, Thornleigh NSW

Phone 1800 137 037

Email info@retlec.com.au

Hours Mon–Fri 9:00am–5:00pm · 24/7 emergency response

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